

## **BOARDING UPGRADES**

Kennel Assistants are responsible for offering our boarding upgrades to our incoming clients.

A **Canine Platinum** upgrade consists of:

- 1) Two Individual 20 minute Play Sessions with a team member and various toys
- 2) Daily brush and rub down
- 3) Daily Dental Chewy
- 4) Nightly Peanut Butter Filled Kong

A **Canine Gold** upgrade consists of:

- 1) One Individual 20 minute Play Session with a team member and various toys
- 2) Every other day brush and body rub down
- 3) Daily Dental Chewy

A **Feline** upgrade consists of:

- 1) Larger Kennel Accommodation (as available)
- 2) Every other day brush out and body rub down
- 3) 20 minute play time out of suite
- 4) Daily dental chewy

Upgrades are to be recorded:

- 1) On the upgrade board in the treatment area
- 2) On the Boarding Activity Sheet, for each day an upgrade is requested, highlight the area and initial when completed